



**NATIONAL COUNCIL OF SOCIAL SECURITY  
MANAGEMENT ASSOCIATIONS, INC.**

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September 8, 2020

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Ms. Grace Kim  
Deputy Commissioner for Operations  
Social Security Administration  
6401 Security Boulevard  
Baltimore, MD 21235

Dear Ms. Kim:

I would first like to thank you for your support during these unprecedented times. Field office and teleservice center managers and supervisors rely on the support and encouragement of our agency executives more now than ever before. On behalf of the National Council of Social Security Management Associations (NCSSMA) and our members, I greatly appreciate your support.

As you are aware, due to the pandemic, NCSSMA did not hold a traditional annual meeting. We did however conduct a condensed virtual meeting by conference call in order to take care of necessary actions including elections and addressing any new resolutions that will set NCSSMA's course for this coming year. I had the pleasure and privilege of being elected NCSSMA President. I look forward to working with you, continuing the pursuit of our mission and our proud tradition of leadership for the Social Security Administration.

There were several resolutions adopted this year that I will share with you, in detail, in the near future. In the interim, I want to share with you the subject of a number of key resolutions:

- Expansion of Enumeration at Entry
- Modernizing the Expedited Reinstatement Process
- SERS Expansion
- Agency Reopening Workgroup
- Centralized Remote Printing
- TSC Lead Customer Service Representative Meetings
- Litigation Technical Assistant

We plan to share our perspective on these and other issues as we move into the next fiscal year and look forward to working with you and other agency executives.

I am committed to continuing a great relationship with you and other agency leaders in order to further support the mission of the agency and serve the American public. It has always been the goal of NCSSMA to work in a constructive and positive manner with the agency to improve the programs we administer.

I would like to set up a time in the near future to speak with you, at your convenience. It would be a great opportunity for myself and newly-elected Vice President, Gregory Brusik, to connect with you. I look forward to your response and working together in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "David Lescarini". The signature is fluid and cursive, with a long horizontal stroke at the end.

David Lescarini  
NCSSMA President