

Dear NCCSSMA Members,

On August 27, 2020, we held a meeting of the National Council of Social Security Management Associations (NCCSSMA) via conference call. Traditionally, all ten regional Executive Committees gather to meet and set the course for the next year. Due to the current pandemic, meeting in person was not feasible; however, we were able to ensure the most critical decisions were made and set a new course for FY 2021. During this call, I was elected President to serve over the next year.

I want to extend my thanks to Peggy Murphy, District Manager, Great Falls, Montana, for her leadership as President over the past two years. Serving as Vice President, I witnessed the demands of the position and I, along with the entire Executive Committee, appreciate Peggy's tireless efforts and service to our members.

### **CONTRIBUTION**

NCCSSMA awarded its highest honor, the Joseph P. Collins Award, to Peggy Murphy. The receipt of this award acknowledges the contributions Peggy made to NCCSSMA over the past two years. Peggy served two terms as President and one term as Vice President. Peggy's commitment to the mission of the National Council and commitment to all of you is commendable.

NCCSSMA's Community Service Award recognizes a member for their service to the public in the community. This includes involvement in community affairs, volunteer services, civic clubs and humanitarian deeds. This year, the award was presented to Betty Rada from the New England Social Security Management Association. I want to personally thank Betty for not only her service to the American public through SSA, but also the service she provides to her community.

I would also like to recognize Joe Deaton, Christopher Detzler, and Rachel Emmons for receiving Excellence Awards. Peggy recognized these individuals for supporting her and the initiatives of the National Council during her two terms.

### **OUR NEW TEAM**

NCCSSMA's new 17-member Executive Committee, including my appointed Executive Officer is as follows:

NCCSSMA Officers are charged with primary oversight of the National Council's operations. This year's officers are:

- President – David Lescarini, District Manager, McMinnville, TN
- Vice President – Gregory Brusik, District Manager, Bellingham, WA
- Secretary – Marjorie Cooke, District Manager, Minden, LA
- Treasurer – Lisa Chrabolowski, District Manager, Nashua, NH
- TSC Representative – Faye Spikes, Operations Supervisor, Kansas City, MO
- Immediate Past President – Peggy Murphy, District Manager, Great Falls, MT

- Executive Officer – Christopher Detzler, District Manager, Vancouver, WA

The Regional Association Presidents make up the core of the Executive Committee and are the National Council's eyes and ears. They work hard to represent the interests of their respective regional members and provide insight to the Council, agency leaders, partner Federal agencies and Members of Congress. The Regional Presidents representing you this year are:

- Boston – Angela Hubbard, District Manager, Manchester, NH
- New York – Valerie Fisher, District Manager, Neptune, NJ
- Philadelphia – Byron (Greg) Harrison, District Manager, Rockville, MD
- Atlanta – Brian Walker, District Manager, Salisbury, NC
- Chicago – Elizabeth (Beth) Williams, District Manager, Mount Prospect, IL
- Dallas – James Sandoval, District Manager, Rio Rancho, NM
- Kansas City – Tim Milton, District Manager, Scottsbluff, NE
- Denver – Dan Combs, District Manager, Billings, MT
- San Francisco – Sarah Arnold, District Manager, Bakersfield, CA
- Seattle – Jeremy Pearson, District Manager, Longview, WA

You can view each region's 2020 President's Report by selecting their name above.

### **FISCAL YEAR 2021**

The NCSSMA Executive Committee will work diligently to represent your interests. Over the coming year we will communicate with you regularly about our initiatives and meetings. In turn, I encourage you to engage with your respective Regional Presidents and become involved in what NCSSMA is doing. We need members to serve on committees that carry out the mission of our organization and assist with our Grassroots and Legislative Initiatives.

During our last call, we passed seven new resolutions and carried over all but one from last year. We decided to carry over last year's resolution via vote of the attending delegates. Due to the pandemic, much of our committee work was put on hold. We are hopeful this year we will be able to take action on all resolutions. These resolutions are developed based on feedback from all of you and set the course for our organization. In the near future, I will send the members a list of all resolutions being worked on by our committees. The following are the subjects of new resolutions adopted this year.

- Expansion of Enumeration at Entry
- Modernizing the Expedited Reinstatement Process
- SERS Expansion
- Agency Reopening Workgroup
- Centralized Remote Printing
- TSC Lead Customer Service Representative Meetings
- Litigation Technical Assistant

To begin the new fiscal year and my presidency, I plan to meet with Commissioner Andrew Saul and Deputy Commissioner for Operations Grace Kim. I will be soliciting agenda items from the Regional Presidents for these meetings, so I encourage you to share your questions, issues and concerns with your regional leadership. I do want to thank both the Commissioner and Deputy Commissioner for their support of NCSSMA and engaging with us in discussions that matter to all management across the agency.

### **MEMBER RESOURCES**

Membership with NCSSMA provides you with access to virtual events and resources that can help you as a Federal employee. This includes webinars on pay and benefits, retirement, Thrift Savings, long-term care and liability insurance. I encourage you to view our [Member Resources and Upcoming Events](#) page for more information.

I thank you in advance for your support of NCSSMA and all we do. I also want to thank the entire Executive Committee and their delegates for their hard work and dedication to our organization and the support each one of them provides to all field office and teleservice center management nationwide.

In closing, I would like to leave you with a quote:

*“Courage is what it takes to stand up and speak; courage is also what it takes to sit down and listen.” – Winston Churchill*

David Lescarini  
NCSSMA President